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From: Stevenson, Allan (DPH)
Sent: Monday, December 19, 2005 10:56 AM
To: Popstefanija, Marija (DPH); Taugher, Helen (DPH); Brown, Marilyn (DPH); Hanchett, James (DPH); Salem, Sharon (DPH)
Subject: FW: [Tugrep-I] Voice Mail message waiting lights 2nd Update for 12/19/2005
Attachments: ATT42095.txt; ATT42096.txt

-----Original Message-----

From: tugrep-I-bounces@oit.umass.edu [mailto:tugrep-I-bounces@oit.umass.edu] On Behalf Of Joan Bonner
Sent: Monday, December 19, 2005 10:13 AM
To: TUG Rep List
Subject: [Tugrep-I] Voice Mail message waiting lights 2nd Update for 12/19/2005

Tug Representatives:

The voice mail message lights are NOW working. However, the message waiting light indicator will not light until a new message comes into the mailbox.

If there are unheard messages in the mail box from the end of last week, please have your staff dial 5-1000 from their phones to check for messages. Once the previous unheard messages are retrieved from the mailbox, the waiting light will work properly.

Thank you for your patience,

Joan Bonner
Voice Processing Services